



TEB

INFORMATION NOTICE ON THE PROCESSING OF PERSONAL DATA

This information notice has been prepared in order to inform you pursuant to article 10 of the Law on the Protection of Personal Data numbered 6698 (the "Law"), about your personal data being processed by Türk Ekonomi Bankası A.Ş., acting as the data controller, to perform the marketing activities to be conducted to provide customer-specific products and services, to prepare and manage bank strategies, activity management, risk management in relation to compliance processes, development of bank reputation and business relations, provision of legal and physical security and to meet customer satisfaction. This Information Notice has been prepared in accordance with Article 10 of the Law titled "Obligation of Data Controller to Inform" for your personal data processed by the Bank as "Data Controller".

Purposes of Processing Personal Data

Your personal data, including your special categories of personal data are processed by the Bank for the purposes of building business processes of the Bank, management of information security, establishment and management of information technology infrastructures, analysing the suitability and efficiency of business processes, corporate communication activities, analysis and improvement of bank systems, accounting and invoicing operations, building up operational activities, activities related to sustainability and continuity, event management for non-bank/non-customer persons, forming bank strategies, management of relations with BNP Paribas, management of relations with support service providers, business partners or suppliers, conducting social responsibility projects, conducting sales processes of bank services, conducting insurance, private pension and investment services, conducting customer service processes, customer relations management, customer complaints management, conducting payment services processes, ensuring accessibility of bank services, monitoring contracting processes, conducting marketing activities in order to benefit from the products and services offered by the Bank, marketing of banking services, management of customer satisfaction activities, to establish and increase customers' loyalty to bank's services, conducting cross-selling activities among the products offered by the bank, conducting market research activities, building the necessary actions to carry out the activities of the bank in accordance with the relevant legislation, managing the operational risks of the bank, providing the security of physical data, carrying out litigation and legal proceedings, carrying out audit activities, managing financial security processes (know your customer principles, prevention of laundering of crime revenues and financing of terrorism, prevention of fraud and other fraudulent transactions), conducting identity verification, risk management pertaining to compliance processes, management of bank's interest rates and interest rate risks, management of bank's liquidity and liquidity risks, conducting marketing activities, providing customized products and services for customers, establishing and managing bank's strategy, activity management, developing bank reputation and business relationship, provision of legal and physical security, ensuring the up-to-datedness and accuracy of the existing data, providing information to authorized public and private law persons in accordance with the applicable legislation.

Personal Data Collection Methods and Legal Reasons

According to the nature of your relationship with the Bank, your personal data are processed in cases where one of the following conditions is met; it is clearly provided by the laws, it is needed to process personal data which directly relates to the establishment of a contract or performance of it, it is compulsory to fulfil our legal obligation, it is compulsory for the establishment, exercise or protection of a right; the process of personal data are compulsory for our legitimate interests provided that your fundamental rights and freedoms are not harmed, or that you have given your explicit consent. Within the framework of these legal grounds considered, your personal data are obtained as per your declaration, in physical or electronic medium or verbally through Head Office, Branches, Internet Banking, ATM, and Call Center and through other channels, through system integration between public institutions and organizations with the Bank within the limits of legislation (Identity Sharing System, Risk Center of the Banks Association of Turkey, etc.), and through institutions and organizations providing support services or having business partnerships.

Transferring Your Personal Data to Third Parties

Within the scope of the listed legal grounds and processing purposes, your personal data may be shared with the Bank's direct and indirect subsidiaries and main shareholders that may be present in either Turkey or abroad, business partners and suppliers; legally authorized public legal institutions, private legal persons or judicial authorities. Based on such transfers, your personal data may be processed either in Turkey or abroad.



TEB

Processing Period of Your Personal Data

Your personal data shall be processed for a term required by the personal data processing purposes set forth under this information notice, being the minimum retention period of 10 (ten) years. After expiry of retention period, your personal data shall continue to be processed for a further period in case there is any provision in the legislation or any legal ground allowing processing of the relevant data for such a further period. Once such term elapses, your personal data shall be erased, destroyed or anonymized immediately.

Security Measures Regarding Your Personal Data

Any and all kind of technical and administrative security measures required towards providing appropriate level of security are taken by the Bank in order to prevent unlawful processing of your personal data, unlawful access to your personal data and to protect your personal data.

Your Rights With Respect to Your Personal Data

You have the following rights with respect to your personal data under article 11 of the Law:

- To learn whether your personal data is processed or not,
- If personal data is processed, to request information about this,
- To learn the purpose of processing your personal data and whether this data is used for intended purposes,
- To know the third parties to whom the personal data are transferred at home or abroad,
- To request the rectification of the incomplete or inaccurate data, if any,
- To request the erasure or destruction of the personal data,
- In case personal data is corrected, deleted or disposed, to request the notification of these operations to third parties to whom the personal data are transferred,
- To object to the processing, exclusively by automatic means, of her/his personal data, which leads to an unfavourable consequence for the data subject,
- To request compensation for the damage arising from the unlawful processing of his personal data.

In order to use your rights mentioned above, you can fill out the application form, which is published in our Bank's website or available in TEB branches, and deliver to our Bank by choosing one of the following By filling the form completely;

- It can be delivered to our branches in writing,
- It can be sent to our Bank's address by return receipt registered mail or through notary public,
- It can be sent to kvkkbasvuru@teb.com.tr by e-mail through signing with a secure electronic signature,
- It can be forwarded to the address of turkekonomibankasi@hs03.kep.tr from Registered Electronic Mail (KEP) account by KEP.

We will respond to your applications free of charge within the shortest possible time and in any case within 30 days at the latest. Having said that, if the transaction also requires a cost, fees may be charged in accordance with the tariff set by the Personal Data Protection Board.

You can find further details in TEB A.Ş. Personal Data Processing and Protection Policy, which is accessible on

<https://www.teb.com.tr/privacy-policy/>.